

By: ~~Friday, 2008~~ Saturday, 2008, Hardware Editor

[Toshiba's Offer, Too Good to Be True: Money-Back Guarantee For Tecra A9 Notebooks](#)

Are the Tecra A9s really crashproof?

Toshiba's Tecra A9 notebook series has arrived for quite some time on the market. The successful and powerful notebooks are amazing in their computing power and overall speed. Toshiba is now completing the picture with money-back guarantees, should the notebook show technical issues. "Toshiba is offering users the chance to claim back the purchase price of their notebooks if the machines develop a technical fault recognized under its standard manufacturer warranty within one year of the purchase date," says Reon Coetzee, marketing manager for Toshiba South Africa and Africa. As you would have expected, there is a catch. In order to be eligible for the offer, you have to purchase a new laptop between February, 1st and April 30th 2008. Moreover, you have to be a South African resident and have purchased the laptop in South Africa only. The promotion applies to Tecra A9-132, Tecra A9-12P, Tecra A9-12T and Tecra A9-14F models, a family that comes with a standard three-year warranty. "In order to participate in the program, users must register their products within seven days of purchase via the 'standard warranty' link on www.toshiba-promise.co.za," Coetzee says. "It is very important that users activate their registrations once they have finished registering and ensure they receive a confirmation e-mail," he continued. The notebook buyers are to claim any refunds before April 2009, after they have followed the steps presented on the Toshiba Promise website. "The Tecra A9 series is designed to the highest quality standards," says Andre Roussouw, Regional General Manager for Africa region at Toshiba. Incorporating premium technologies such as Intel's Core2 Duo-based Centrino platform, up to 2GB of RAM, 160GB hard drive, a double-layer DVD Super-Multi drive and a 15.4" WXGA TFT display, the Tecra A9 represents the smart choice for business users in South Africa," he concluded.