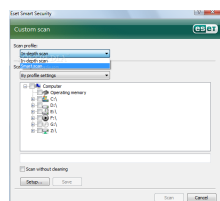


22 May 2008



NOD32 at work

By: Bogdan Popa, Security and Search Engines Editor

[NOD32 Mistakenly Flags Photoshop CS3 As Virus](#)

False positives for NOD32 3.0

NOD32 has always been considered one of the most powerful security solutions on the market but sometimes, due to minor glitches, the anti-virus may turn into the worst nightmare for some users. Something similar happened today when NOD32 3.0 mistakenly flagged several Adobe applications as viruses and restricted the access to them. Moreover, it seems like the anti-virus false alert also damaged the executable files as numerous users had to reinstall the Adobe software in order to make it work. According to ESET forum users, Adobe Acrobat 8, Dreamweaver CS3 as well as Photoshop CS3 were all affected by the false positives. Some users could prevent the damage by excluding the Adobe folder from the NOD32 scanning process. However, several users were affected by the glitch, most of the Adobe files being automatically quarantined, which obviously broke down the apps. Even if some people tried to restore the executables by copying them back to the Adobe folders, the licenses were entirely messed up, so reinstalling was again, the only available solution. After several hours of false positives, the folks behind [NOD32](#) rolled out a virus definition update which corrects the false ones so, in case you have disabled the auto-update feature, deploy the latest definitions and you're done. "The problem has been identified and fixed with update 3121. It was not actually a typical false positive caused by signatures or heuristics, hence it took us some time to figure out the cause," an ESET moderator informed. Unfortunately for ESET, this only brought a large number of complaints, the disappointed clients expressing their huff on the forums. "Tell me... where can I send my invoice for the three hours I lost today dealing with this nonsense?" one of the ESET consumers ironically asked.