

By: [Neha Ghosh](#), Communications News Editor

[MyVoice Basket Enables The Recording of Mobile Calls](#)

At the touch of a button

Recording phone calls is often needed in many business sectors with stockbrokers and insurance dealers being forced to stay by a landline to ensure that calls can be recorded securely. This is reason enough for companies to try and come up with a better offering for call recording. A new service dubbed MyVoice Basket now makes recording calls to mobile phones quite easy. The new offering from Satama and Memorandum is now features in almost all new [Nokia 3G](#) mobile phones. Once the software is installed, all the user needs to do is to press a key in order to record calls. Pressing the certain key will make the phone automatically dial the recording system and connect the callers with each other in a conference call. All this will take no longer than a couple of seconds after which the recording of the call will begin. "In all its simplicity, MyVoice Basket is an excellent example of a user-friendly service that makes daily work easier and boosts efficiency. We feel that this service represents specialisation at its best, as recordings and the digital media are more and more interlinked these days," says Kari Kemppi, Business Unit Director, Satama Mobility. According to Sami Kuusela from Memorandum International, the recordings are not stored on the phone itself, but instead they are sent to a server or the user's own email. This is meant to prevent filling up the phone's memory as well as keep the information secure. According to the two companies, MyVoice Basket will become available during this spring. Satama and Memorandum have lodged a joint patent application for the recording service in February this year.